

## Return & Refund Policy

Thanks for shopping with Van Moody Ministries.

If you are not entirely satisfied with your purchase, we're here to help.

### SECTION 1 - RETURNS ON PHYSICAL ITEMS

All Van Moody Ministries orders are nonrefundable.

You have 30 calendar days to exchange a damaged or defect item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

If the address you provide us is incorrect, we will not issue or refund or send out additional packages unless the purchase is made again.

### SECTION 2 - REFUNDS ON DIGITAL ITEMS

Van Moody Ministries does not offer refunds on digital purchases.

If the digital product you purchased is on a 'subscription' (on-going payments without an end date), you may cancel your subscription prior to your next payment. If the digital product you purchased in on a 'payment plan' (on-going payments for a specific allotted times such as a 12-month period), you are not able to cancel your plan prior to your next payment.

### SECTION 3 - SHIPPING

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are nonrefundable.

### SECTION 4 - CONTACT US

If you have any questions on how to return your item to us, contact us at [info@vanmoody.org](mailto:info@vanmoody.org) .